



Company Values

Tristar Homes has established four Company values which reflect the way we work and think about our business. The values, together with our code of conduct, guide the way in which we behave in all aspects of our business activities and are central to the way in which we work.

The four values are:-

1. Responsive to customers' needs and aspirations

Everything we do is driven by customers needs. We have a passion for understanding and achieving our customers' aspirations. We are committed to providing the highest levels of quality and excellence. We are professional in all our customer dealings.

2. Passionate about people

We put the highest priority on recruiting, developing and retaining outstanding people. Our managers are directly responsible for the development of their teams. We recognise and reward achievement. We enjoy what we do and we celebrate success. We empower our people to maximise their potential and contribution. We respect our people and believe in open and honest communication. We behave in an ethical and principled manner.

3. Building a future through excellence and innovation

We welcome and push for change; we challenge the status quo. We encourage our people to be entrepreneurial, take some risks and learn from mistakes. We constantly look for new ideas, and value creative thinking. We keep things simple and aim to minimise bureaucracy.

4. Professional and accountable

We are committed to the highest standards of professionalism in all our business activities, delivered through a positive, confident company image. We accept responsibility for our actions and decisions. We are honest, trustworthy, and transparent, ensuring at all times that we are respectful of customer confidentiality. We are accountable, deliver on value for money and we do what we say.